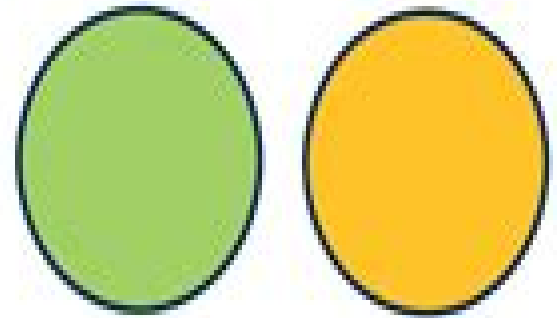


# What Makes a Website User Friendly?



# User Friendly

**G Psacharopoulos**



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